Vetting and managing contractors seamlessly and improving incident response time for an energy major.
Overview

The client is a F500 company that offers energy and utilities services across Arkansas, Louisiana, Mississippi, and Texas. The client has a diverse power generation portfolio that is aimed at building a future that thrives on resiliency, reliability, and cleaner, greener energy. Having operated for over a century, The client has continued to grow across the Gulf South and contributes to the local communities through social empowerment, philanthropy, and advocacy efforts.

The client distributes electricity, natural gas, and nuclear energy, and is increasingly relying on carbon-free sources for their suite of products and services. The aim is to not only power lives today, but to also ensure a better, sustainable future through world-class energy solutions. The client’s vision of empowering their customers and employees as well as the owners and communities have made them one of the notable energy distributors of the Americas and their service excellence remains unmatched.

- **24,000mW** energy capacity
- **121,600 circuit miles** of distribution and transmission lines
- **$115 million** in value delivered to communities annually
PARTNERSHIP WITH AVETTA

The client has been Avetta’s client since 2016 and has continued to work closely to build a mutually beneficial partnership and a robust contractor ecosystem. Avetta has helped the client streamline their contractor onboarding process by offering the prequalification solution that is ensured thorough compliance and safety.

Avetta has also had the client as a strategic partner and a member of the ESG subcommittee, which has been instrumental in developing the ESG-facing solutions. Similarly, Avetta’s industry insights, domain expertise, and comprehensive industry connections have contributed to the client’s efforts and initiatives focusing on making the corporation a premier utility services provider in the near future. The years of fruitful partnership and collaboration with Avetta have diversified the client’s perspectives toward challenging the industry leaders and exploring new frontiers.

“Working as separate organizations for power delivery, capital projects, storm, IT, telecom, and more, the ability for each BU to utilize a similar yet distinct process for vetting and managing contract partners represents a tremendous opportunity for cost savings as well as a massive step forward in terms of the time spent to manage our contract partners. Avetta’s purpose-specific solutions helped us achieve that and unlock value at scale.”

– Health and Safety Manager
The client was finding it difficult to efficiently vet and manage their contract partners, which was leading to increased cost and turnaround. They were in need of a solution that could streamline contractor vetting, onboarding, and management, improve compliance and performance, and ensure complete safety. In that quest, the client availed Avetta’s Connect, Analytics, and API solutions, and the results were instant.

**The partnership with Avetta has helped the client reap the following benefits:**

**Improved onboarding and compliance:**
Avetta Connect simplified the contractor prequalification and onboarding process. This offered cost and time saving as well as improved compliance and safety.

**Improved incident response time to storms:**
Avetta helped build a storm microsite with expedited service to vet and onboard storm contractors to the platform. With 45,000+ contractors across sites, the client needed to optimize their strategic knowledge to ramp up and ramp down restoration efforts for immediate outcomes. This led to stronger safety performances during storms and reduced incident response time considerably.

**Innovation mindedness:**
Avetta and the client collaborated on the refinement and enhancement of Avetta’s analytics module. Also as the early adopters of Avetta’s Analytics 2.0 module, the client enjoyed the benefits of seamless, efficient contractor management. Representatives of the client and Avetta are continuing to coinnovate to strengthen the Analytics 2.0 module and optimize its value.
We have been working with Avetta for over 6 years and has advanced to be a strategic partner. This process is key to managing our contract partner relationships as well as supply chain and sustainability aspects in the future. Through this relationship, we now have a seat on the APEX board (Avetta Product Experience), which gives us access to and allows us to shape the future initiatives on the product roadmap. These meetings also allow us to exchange with our peers and complement our cycle of continuous improvement to ensure that everyone gets home safe. Every day. #zeroispossible

– Health and Safety Manager
ABOUT AVETTA

The Avetta SaaS platform helps clients manage supply chain risk, and their suppliers, to become more qualified for jobs. For the hiring clients in our network, we offer the world’s largest supply chain risk management network to manage supplier safety, sustainability, worker competency and performance. We perform contractor prequalification and worker competency management across major industries, all over the globe, including construction, energy, facilities, high tech, manufacturing, mining, and telecom.

For suppliers in our network, our audit and verification services help lower their safety incidents rate by 29%. As a result, more than one-third of members find additional job opportunities within the first year of joining. In addition, our suppliers receive privileged access to the Avetta Marketplace, where dozens of partners offer special discounts for business services like insurance and work gear. Avetta serves more than 500 enterprise companies and 125,000 suppliers across 120+ countries.